



**BOARD OF DIRECTORS MEETING
OCTOBER 27, 2015**

PRESENT FROM BOARD:

Joe Warner, Wendy Schnell, Jeff Parker, Steve Ammentorp, Cathy Staten, Jessie Quintana, Jeff Kuhr, Marna Lake, Dick Dowell, Mike Nordine, Judy Thornburg, Tom Motz

EXCUSED ABSENCE(S):

Fred Burmeister, Scott Coleman

GUEST(S):

Illene Roggensack, Third Sector Innovations

PRESENT FROM STRIVE:

Sharon Jacksi, Mary Anne Lawrie, Chris Bergquist, Doug Sorter, Sarah Sharp, Joan levy

OVERVIEW OF MEETING
The minutes from August's meeting were approved as presented.
Sharon provided organizational and state updates.
Chris reported on the loss of the data base and presented a financial report on our current status. The Financial Report was accepted by the Board.
Sarah Sharp provided the Family Support Services' Annual Report along with the slate for the Family Support Council and the Allocation Committee for FY 2015-2016. The Board approved the Annual Report along with the slates for the Family Support Council and the Allocation Committee for FY 2015-2016.
Three policies appeared on the Consent Agenda, #1-4, Safety & Emergencies, #9-5, Emergency Medical Treatment, #9-6 Death of Individuals Receiving Services. The Consent Agenda was approved.
Illene Roggensack provided the outcome of the Satisfaction Survey
Doug provided an update on PR/Development
The By-Laws were reviewed with minor changes.

A quorum was achieved and the meeting was called to order at 12:03 p.m. Joe Warner presided.

MINUTES FROM AUGUST MEETING

The minutes from the August meeting were presented and approved. Since a quorum was not achieved in September, it was not required the Board approve the notes from that meeting.

It was M/S/P (Quintana/Motz) to approve the August minutes.

CEO REPORT

Health Care Policy and Financing has started conducting meetings with CCBs in strategizing a plan to address the conflict-free case management issue. CCBs are still moving forward with lobbying efforts on a federal and state level. Our costs for lobbying efforts would run about \$750 per month for a six to nine month period or through the legislative session.

In an attempt to upgrade our accounting software, our major database was corrupted and we have no financial information through March. Chris will provide more information during his report. We have filed a claim with our insurance in addition to talking with our attorneys to see about some sort of remedy that may be available to pursue.

Community Hospital has offered to take an additional 5% off health plan if we opt to moving to a narrow network wherein they would be the main provider. The plan is similar to what Mesa County offers to their employees. St. Mary's will still be available for procedures that are not provided through Community. The plan also extends to receiving services from Colorado Canyons in Fruita. We will also be moving to Co-Infinity since Cigna does not support a narrow network model. They are offering the same plan that we currently have. This will be announced to staff when everything has been finalized through IMA.

A proactive stance has been taken on increasing the number of CORE trainings in an attempt to avoid a staffing crisis over the holiday season. Doug Z. and a couple of staff visited a few CCBs on the eastern slope to observe their training practices. From this, we have incorporated a shadowing program as part of the training. This will allow new employees to visit various homes and programs for on-hands training.

FINANCIALS

Chris explained the impact that the loss of the database has had on the financials. There is no financial information from the end of March through the end of September. The information will need to be recreated due to the fact that year-to-date accruals, 1099s and W-2s will be off. The Accounting staff is working on the re-entering this information and Chris hopes to have some inkling of what our actual financials look like by November or December. Chris

has been in contact with the Auditors on how they would approach this. One positive thing, is that the year-end audit was completed so we have bottom line numbers. Their suggestion was to take those numbers and basically form a new company on paper. We have been in contact with our attorneys in having another consulting firm perform an assessment on our current hardware and software equipment. This consulting firm is the firm that we contracted with prior to Summit so they are familiar with our systems.

What Chris knows so far, is that revenue is way down from where it was forecasted. Case Management was down by \$27K. Day Hab was down by \$15K, SLS is not good and Supported Employment is trailing not far behind by \$9K. Sharon commented that the State has agree that some of the Day programs would qualify under the Supported Employment, ergo, doubling the PAR units in addition to going to 5 days a week instead of four. Once the confirmation letter is received from the State, the plan will be implemented and there should be an increase of revenue in Supported Employment. Sharon added that Mesa County informed her that we would be allocated the same amount that we have received in the past couple of years. Sharon will be presenting to them next week and will be asking for an additional \$75K for diagnostic clinic.

Chris is hoping that he should have some baseline to report on at the next meeting.

It was M/S/P (Schnell/Motz) to accept the Financial Report as presented.

FAMILY SUPPORT SERVICES ANNUAL REPORT

Sarah distributed the Family Support Services audit that was conducted by the State along with MDS's Family Support Services Annual Report. A total of 115 families received services and supports last year. Out of these, 81 families were continuously active in the program, 13 families were provided funding for a one-time need, and 36 families received funding limited to respite care. This was the first year that FSS was able to sponsor all children that wanted to attend summer camps designed for children with special needs. There were no out of home placements last year. A recent survey showed that 100% of families were satisfied with the services they are receiving; 88% reported a decrease in hours missed from work and with their stress levels.

FSS outcomes continue to be:

- Zero emergency services or out-of-home placements
- Increased supports to children and high school students in transitioning
- More social, educational and recreational activities.

The Council also set budgetary recommendations on allocations along with the utilization of an assessment tool to determine the level of funding for each family based on the child's needs.

Sarah then referred the Board to the proposed slate for the Family Support Council and the Allocation Committee for FY2015-2016 and requested approval.

It was M/S/P (Ammentorp/Schnell) to approve the FSS Annual Report and appointment of the Family Support Council and Allocation Committee for FY2015-2016 as presented.

CONSENT AGENDA

The following policies appeared on the Consent Agenda:

- #1-4, Safety & Emergencies – Changes are in regards to updating the policy to be in correlation with the role of the Safety Committee.
- #9-5, Emergency Medical Treatment – Updated policy to current practices
- #9-6, Death of Individuals Receiving Services – Updated policy to current practices.

On a side note, Joe suggested that Sharon should have a Safety Assessment done on the 950 facility.

It was M/S/P (Ammentorp/Nordine) to approve the Consent Agenda.

REPORTS

SATISFACTION SURVEY

The survey outcome was down compared to the one conducted 2012. Surveys were sent out to 300 families and/or guardians with responses received from 77 participants. The selection was made randomly in an attempt to cover all program services.

As in previous surveys, the recurring theme with communication, accountability and staff turnover were addressed. Another surprising factor was satisfaction was down in Children Services programs. Sharon added that the organization has gone through some changes over the past couple of years which could have an impact on the results. In addition, steps have been taken to correct some of the issues with "customer service". Sharon would like to have another survey completed in the next 12 months.

The Board expressed their appreciation to Illene for taking the time to report on the outcome of the survey.

PR/DEVELOPMENT UPDATE

Doug commented that STRiVE had some great events this year and raised more money in comparison to last year.

Doug is in the early planning stages of STRiVE's 50th Anniversary which will be held on February 26th. Doug will be looking at the Bookcliffs Country Club as the venue for the event.

The Garden Groove concerts have been scheduled. The Boys of Summer will be coming back to perform.

The Foundation has started working on the planning of the next "Tulips & Juleps" event. Plans for combining it with a "Kentucky Derby Party" are underway.

BY-LAWS

The By-Laws were reviewed by the Board with the following recommended changes:

- Name change needs to be corrected throughout the document.
- Under Article V, Committees, remove Section 5, The Business Advisory Council and Section 6, The Medical Issue Support Committee.
- Add approval of Consent Agendas to the duties of the Executive Committee.

MaryAnne will make the aforementioned changes and will bring back to the Board for final approval at the November/December meeting.

ANNOUNCEMENTS

Due to the holidays, we will combine the November/December Board meeting. This will be scheduled for Tuesday, December 8.

It was M/S (Staten/Kuhr) to adjourn the meeting at 1:40 p.m.


Secretary


Date

